



Sevottam Compliant



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भारत सरकार GOVERNMENT OF INDIA
वित्त मंत्रालय MINISTRY OF FINANCE
राजस्व विभाग DEPARTMENT OF REVENUE
केन्द्रीय अप्रत्यक्ष कर और सीमा शुल्क बोर्ड
CENTRAL BOARD OF INDIRECT TAXES AND CUSTOMS

सीमा शुल्क आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER OF CUSTOMS
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F. No. Vig./Misc./17/2019 -Cus.

Dated: 27/03/2019

VIGILANCE STANDING ORDER : 02/2019

Subject: Trade facilitation – Ease of doing business – raising of queries - Regarding.

In the light of a recent complaint received through the CPGRAM portal, the office of the Chief Commissioner, Central Taxes, Kochi, has observed that there is a general laxity in complying with the instructions issued vide the C.B.I.C. Circular No.22/2015 dated 03.09.2015.

2. As such, all officers engaged in assessment and related functions are directed to strictly adhere to the instructions contained in the said circular.
3. Officers shall ensure that clarifications sought during the course of assessment are raised at one go and not in a piece meal manner and that in the event processing of documents are delayed on account of belated response to queries, such documents are disposed of immediately on receipt of satisfactory replies.
4. The Deputy /Assistant Commissioners in charge of both import and export assessments shall undertake monthly reviews of all pending queries and pursue the same vigorously, so that documents are not held up indefinitely for want of responses to queries raised.
5. Queries of a repetitive nature which are generally relevant to the trade at large may be highlighted to the trade through issue of appropriate instruction, so that substantial reduction in dwell time can be achieved across the board.
5. Copy of the relevant C.B.I.C circular is attached herewith for ready reference. Hindi version will follow.

Sumit Kumar

(सुमित कुमार SUMIT KUMAR)

सीमाशुल्क आयुक्त COMMISSIONER OF CUSTOMS

Encl: As above

To,

1. All Assessing Officers
2. Deputy / Assistant Commissioners
3. Supdt. EDI (for publication in Custom House website.)
4. Notice Board/Commissioner's file

Copy submitted to:

Chief Commissioner of Central Tax, Central excise & Customs.